

Great North Care Record: Encounters

Scenario

This guide explains how to find encounters in Great North Care Record. An encounter refers to an episode of care. This could be a hospital admission, an outpatient appointment or a GP appointment.

Who shares Encounters?

The following organisations share data into this section:

Organisations name	Where does it display in the record?
Community service using EMIS	Encounters
Community service using SystemOne	Community > All Views > Encounters
County Durham and Darlington NHS FT	Encounters
County Durham and Darlington NHS FT (Maternity)	Encounters
Cumbria Northumberland and Tyne and Wear NHS FT	Mental Health > CNTW Records
Gateshead Health NHS FT	Encounters
Gateshead Health NHS FT (Maternity)	Encounters
GP using EMIS	Encounters
GP using SystemOne	GP Record > Encounters
Newcastle upon Tyne Hospitals NHS FT	Encounters
Newcastle upon Tyne Hospitals NHS FT (Maternity)	Encounters
North Cumbria Integrated Care NHS FT (Maternity)	Encounters
Northumbria Healthcare NHS FT (Maternity)	Encounters
North Tees NHS FT (Maternity)	Encounters
South Tees NHS FT	Encounters
South Tees NHS FT (Maternity)	Encounters
South Tyneside & Sunderland NHS FT	Encounters
South Tyneside & Sunderland NHS FT (Maternity)	Encounters

Encounters section

This section will show encounters information from:

- Newcastle upon Tyne Hospitals NHS FT
- Newcastle upon Tyne Hospitals NHS FT (Maternity)
- South Tyneside & Sunderland NHS FT
- South Tyneside & Sunderland NHS FT (Maternity)
- Gateshead Health NHS FT
- Gateshead Health NHS FT (Maternity)
- North Cumbria Integrated Care NHS FT (Maternity)
- South Tees NHS FT
- South Tees NHS FT (Maternity)
- Northumbria Healthcare NHS FT (Maternity)
- Gateshead Health NHS FT (Maternity)
- County Durham and Darlington NHS FT
- County Durham and Darlington NHS FT (Maternity)

This section will show hospital and GP visits.

Location	Encounter Types	ADM Date	Source
The Village Green Surgery		03/02/2021 11:11:00 GMT	TVGS
University Hospital of North Tees	Emergency	09/02/2021 14:46:00 GMT	NTH
Freeman Hospital	Outpatient	15/02/2021 14:37:00 GMT	NuTH
Royal Victoria Infirmary	Inpatient	17/05/2022 23:59:00 BST	NuTH
Freeman Hospital	Inpatient	15/07/2022 23:55:00 BST	NuTH
Location Freeman Hospital Location Details Urology Encounter Types Inpatient Reason For Visit Professional Paez Gueyraud, Edgar M ADM Date 15/07/2022 23:55:00 BST DC Date 27/08/2022 23:55:00 BST Status Discharged Source Newcastle upon Tyne Hospitals NHS Foundation Trust			
Freeman Hospital	Inpatient	22/03/2023 23:59:00 GMT	NuTH
Location Freeman Hospital Location Details Urology Encounter Types Inpatient Reason For Visit Professional Paez Gueyraud, Edgar M ADM Date 22/03/2023 23:59:00 GMT DC Date Status Active Source Newcastle upon Tyne Hospitals NHS Foundation Trust			

Past GP and Hospital visits

Past inpatient admission at Freeman Hospital admitted on 15/07/2022 and discharged on 27/08/2022

Current inpatient admission at Freeman Hospital admitted on 22/03/2023 and not yet discharged

Please note: An encounter from source 'MAT'(Maternity/BadgerNet) will appear when the labour has been completed. The 'ADM (Admission)' Date refers to the time the established labour began and 'DC (Discharge)' Date is the time of birth

Location	Encounter Types	ADM Date	Source
Cobalt Hospital	I		NuTH
Freeman Hospital	I		NuTH
Great North Childrens Hospital	I		NuTH
Royal Victoria Infirmary	I		NuTH
Cobalt NHS Treatment Centre	Day Case Waiting List	30/04/2024 15:16:52 BST	N/A
Maternity	Observation encounter	10/04/2024 19:10:00 BST	MAT
Queen Elizabeth Hospital	I	10/04/2024 19:00:00 BST	CHNET

Location	Location Details	Encounter Types	Reason For Visit	Professional	ADM Date	DC Date	Status	Source
Maternity		Observation encounter	Birth (Finding)		10/04/2024 19:10:00 BST	10/04/2024 23:59:00 BST	Finished	BadgerNet/Maternity

GP Records section

This section will show encounters information from:

- GP using SystmOne and EMIS

Select 'Encounters'.

Report Name	Performed by	Date Completed	Source
Administrative Items		30/11/2023 14:36:59 GMT	GC
Allergies and Adverse Reactions		30/11/2023 14:36:59 GMT	GC
Clinical Items		30/11/2023 14:36:58 GMT	GC
Encounters		30/11/2023 14:36:58 GMT	GC
Immunisations		30/11/2023 14:36:57 GMT	GC
Medications		30/11/2023 14:36:57 GMT	GC
Observations		30/11/2023 14:36:57 GMT	GC
Problems and Issues		30/11/2023 14:36:56 GMT	GC
Referrals		30/11/2023 14:36:56 GMT	GC
Summary		30/11/2023 14:36:56 GMT	GC

Date	Title	Details
11-Jun-2023	External User (Unknown) - BUTT LANE SURGERY - 50003 - B86071 (B86071)	<ul style="list-style-type: none"> Type : Inbound Document Document : <ul style="list-style-type: none"> (Document) Clinical consultation report - GP Connect Consultation Summary for Mr Milo Petit, NHS Number: 967 496 0023, seen at Riley House GP Practice, ODS code: F85003, Version: 1 (11-Jun-2023)
12-Apr-2022	External User (Unknown) - BUTT LANE SURGERY - 50003 - B86071 (B86071)	<ul style="list-style-type: none"> Type : Inbound Document Document : <ul style="list-style-type: none"> (Document) Clinical consultation report - GP Consultation Letter (12-Apr-2022)
20-Feb-2019	Miss. ambreen Ilyas (General Medical Practitioner) - BUTT LANE SURGERY - 50003 - B86071 (B86071)	<ul style="list-style-type: none"> Type : GP Surgery Location : BUTT LANE SURGERY - 50003 - B86071 Examination : <ul style="list-style-type: none"> O/E - height 180 cm O/E - weight 60 kg

Community section

This section will show encounters information from:

- Community using SystmOne

Select 'All Views' and then scroll to the 'Encounters' section.

If care has been provided by more than one community unit then each unit will have a separate 'All Views' report listed.

Report Name	Performed by	Date Completed	Source
All Views		22/03/2023 19:17:19 GMT	NP
All Views		22/03/2023 19:17:19 GMT	NPS
All Views		22/03/2023 19:17:19 GMT	NDNS

Date	Title	Details
14 Oct 2020	Mr Kieran Vaughan ('Other' Community Health Service) - SystmOne GP (Integration Testing)	SystmOne Outgoing Record Sharing consent changed to: Yes
08 Apr 2020	Benjamin Montgomery ('Other' Community Health Service) - SystmOne GP (Integration Testing)	SystmOne Outgoing Record Sharing consent changed to: No
08 Apr 2020	Benjamin Montgomery ('Other' Community Health Service) - SystmOne GP (Integration Testing)	SystmOne Outgoing Record Sharing consent changed to: Yes
18 Mar 2020	Susie Choi ('Other' Community Health Service) - SystmOne GP (Integration Testing)	Cat allergy (X00I3) - Very severe reaction
18 Mar 2020	Susie Choi ('Other' Community Health Service) - SystmOne GP (Integration Testing)	History: Headache (XE0rh) Examination: O/E - temperature normal (2E31), O/E - pulse rhythm regular (2431.) Diagnosis: Migraine (F26..)
19 Jun 2019	Mr Kieran Vaughan ('Other' Community Health Service) - SystmOne GP (Integration Testing)	SystmOne Outgoing Record Sharing consent changed to: No
23 Mar 2018	Mr Kieran Vaughan ('Other' Community Health Service) - SystmOne GP (Integration Testing)	Drugs not printed - 23 Mar 2018: Co-codamol 30mg/500mg capsules Co-codamol 30mg/500mg capsules - 100 capsule - take 1 or 2 4 times/day (R) Co-codamol 30mg/500mg capsules - 100 capsule - take 1 or 2 4 times/day
23 Mar 2018	Mr Kieran Vaughan ('Other' Community Health Service) - SystmOne GP (Integration Testing)	Hypertension (XE0UB) (New Episode) Hypertension (XE0UB)
23 Mar 2018	Mr Kieran Vaughan ('Other' Community Health Service) - SystmOne GP (Integration Testing)	Reminder/Alert: Remind patient to take their meds every day - Priority: High

Mental Health section

This section will show encounters from:

- CNTW

Select 'CNTW Records'. Encounters will appear in Upcoming & Recent Appointments, Open and Historic Referrals, Inpatient Events and Events Timeline.

Mental Health (1) Summary			
Report Name	Performed by	Date Completed	Source
CNTW Records (Mental Health, Learning Disability and Specialist Services)		09/01/2024 11:28:19 GMT	CNTAW

Events Timeline		
Date	Event Type	Summary
31 Oct 2024 13:54	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:54 Problem/Need Category: Problem/Need Type: Accommodation Vall...
31 Oct 2024 13:52	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:52 Problem/Need Category: Problem/Need Type: Accommodation Vall...
31 Oct 2024 13:28	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:28 Problem/Need Category: Problem/Need Type: IP Observation (Use L...
31 Oct 2024 13:24	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:24 Problem/Need Category: Problem/Need Type: IP Leave Plan (Use Li...
31 Oct 2024 13:20	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:20 Problem/Need Category: Problem/Need Type: Aspiration/Choking ...
31 Oct 2024 13:15	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:15 Problem/Need Category: Problem/Need Type: Accommodation Vall...
31 Oct 2024 13:13	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:13 Problem/Need Category: Problem/Need Type: Accommodation Vall...
31 Oct 2024 13:11	Care Plan Problem - Open	Start Date: 31 Oct 2024 13:11 Problem/Need Category: Problem/Need Type: Accommodation Vall...