

How to Access Great North Care Record in EPR (NCIC)

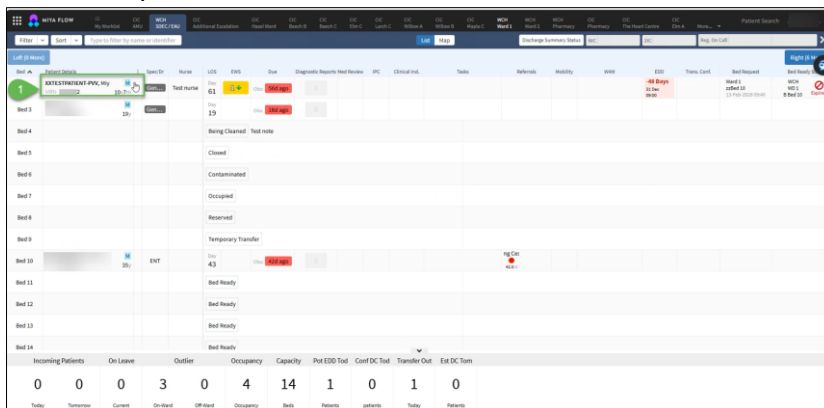
Scenario

This guide shows you how to access Great North Care Record (GNCR) via EPR. This guide is specific to EPR used in North Cumbria Integrated Care NHS Foundation Trust.

Instructions

If you are accessing a patient from a **ward view**, follow the instructions below:

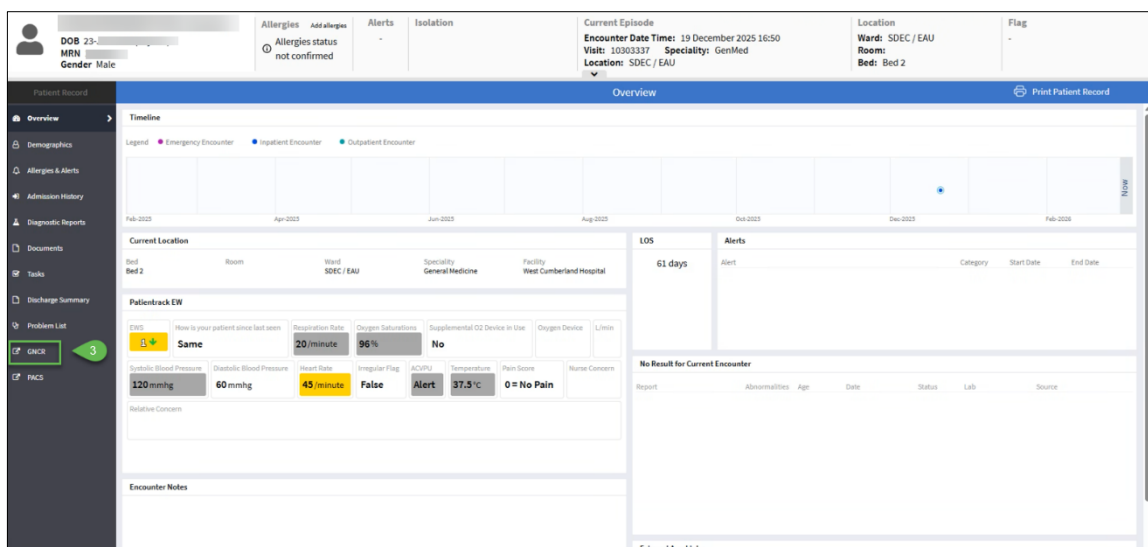
1. Select the patients' details.



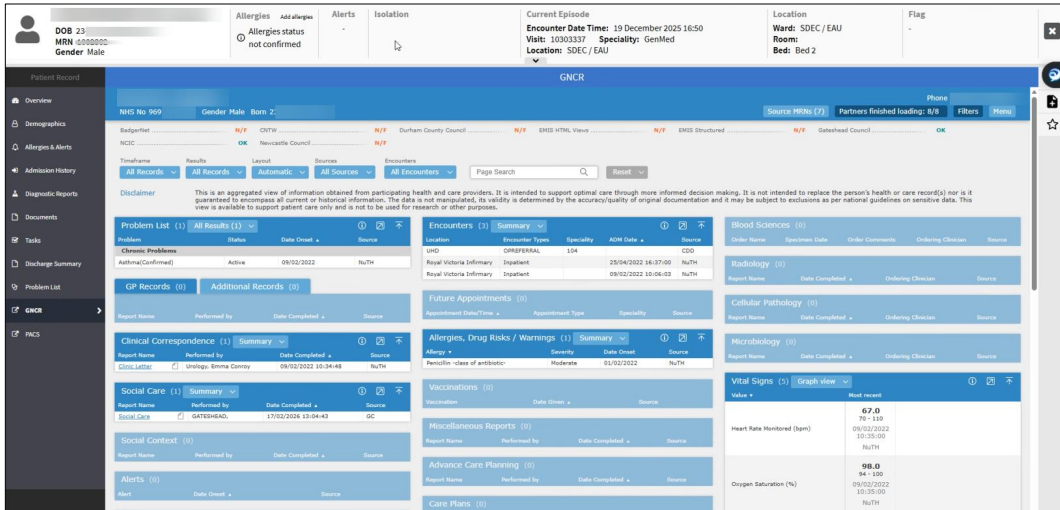
2. Ensure the client has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the client's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. This will take you to the 'Patient Record', select '**GNCR**' from the panel on the left-hand side.

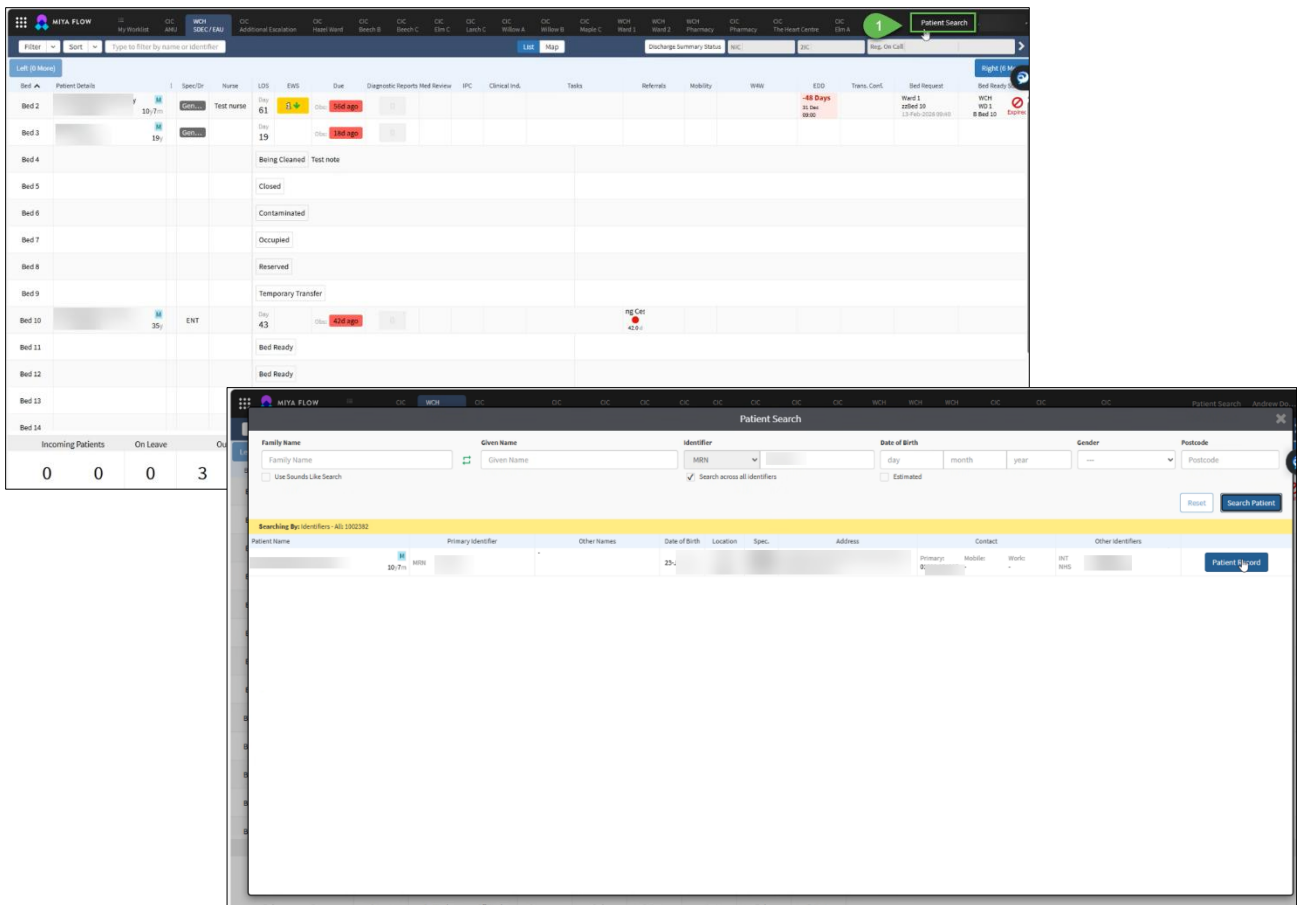


4. This will then load GNCR.

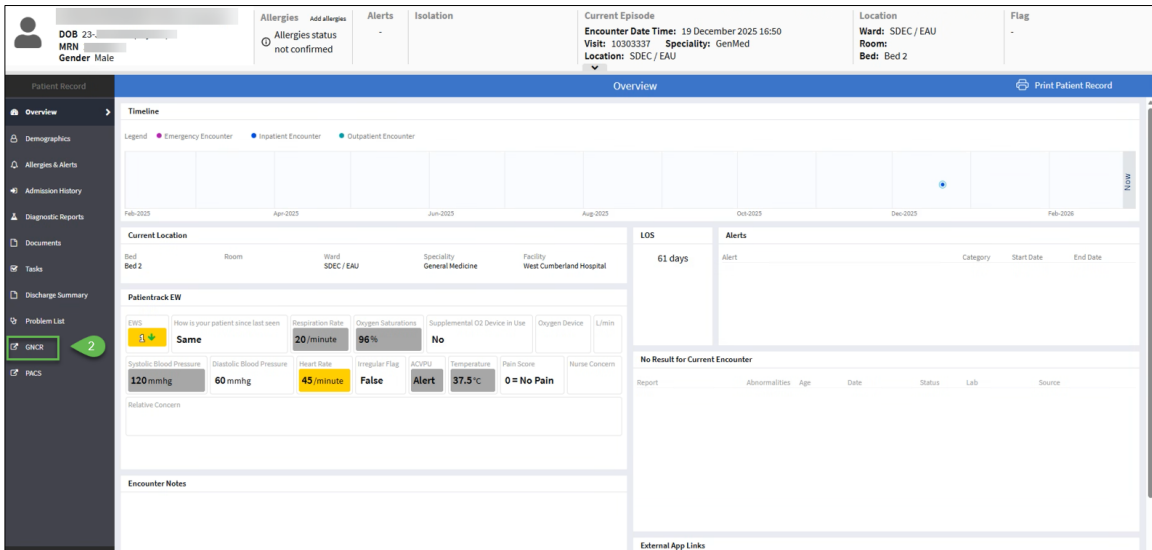


If you are accessing a patient who is **not on a ward** please follow the instructions below:

1. To find a patient's record, use the 'Patient Search' in the top right-hand corner and enter the patient's information in the pop up which will appear then select 'Patients Record'



2. This will take you to the 'Patient Record', select 'GNCR' from the panel on the left-hand side.



3. Ensure the client has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the client's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

4. This will then load GNCR.

