

Great North Care Record: Referrals

Scenario

This guide explains how to find referrals in Great North Care Record.

Who shares Referrals?

The following organisations share data into this section:

Organisations name	Where does it display in the record?
GP using EMIS	Referrals section
Out of Hours service using EMIS	Referrals section
Community service using EMIS	Referrals section
Cumbria, Northumberland, Tyne and Wear NHS FT	Mental Health > CNTW Records > Open and Historic Referrals
Connect NENC	Clinical Correspondence section

Referrals section

This section will show referrals information from:

- GP using EMIS
- Out of Hours service using EMIS
- Community using EMIS

Referred From	Referred To	Initiated On	Source
Dr M A Westwood, General Medical Practitioner at The Village Green Surgery	Womens Health Team at Wallsend Primary Care Network	17/06/2020 01:00:00 BST	TVGS
Dr F J Riddle, General Medical Practitioner at The Village Green Surgery	Womens Health Team at Wallsend Primary Care Network	16/06/2020 01:00:00 BST	TVGS
Dr F J Riddle, General Medical Practitioner at The Village Green Surgery	Womens Health Team at Wallsend Primary Care Network	16/06/2020 01:00:00 BST	TVGS
Referred From	Dr F J Riddle, General Medical Practitioner at The Village Green Surgery		
Referred To	Womens Health Team at Wallsend Primary Care Network		
Specialty	Internal practice referral for intrauterine contraceptive device		
Team			
Reason	contraception		
Urgency	Routine		
Initiated On	16/06/2020 01:00:00 BST		
Source	The Village Green Surgery		

This information appears when the row is clicked on.

Mental Health section

This section will show Referrals from:

- CNTW

Select 'CNTW Records' and then select the 'Open and Historic Referrals' section.

Report Name	Performed by	Date Completed	Source
CNTW Records (Mental Health, Learning Disability and Specialist Services)		23/03/2023 10:03:33 GMT	CNTW

Speciality	Care Setting	Team	Date/Time Referral Received	Date/Time Referral Discharged	HCP Referred To	Contact
Adult Planned Care	Multidiscipline Team	Collingwood Court CMHT	28 Nov 2023 10:27		Sam Mole	Y
CYP5 MH & LD	Multidiscipline Team	CAMHS ADHD West	23 Mar 2023 13:43	28 Nov 2023 10:26		N
Adult Planned Care	Multidiscipline Team	Collingwood Court CMHT	23 Jan 2022 15:31			Y
CYP5 MH & LD	Multidiscipline Team	Sunderland CYP5	23 Mar 2020 10:30			Y

Clinical Correspondence section

This section will show Referrals from:

- Connect NENC

Connect NENC is a digital referral platform which NHS Foundation Trusts within North East and North Cumbria participate in. For further information regarding which trusts share, please find more information on their website - [Connect NENC](#) .

When a trust creates a referral to another trust in Connect NENC an open referral will be sent to GNCR and appear in the Clinical Correspondence section. When the document is updated, the updates will not appear on GNCR. However, when the document is closed, the updated version will appear in GNCR. *Please note:* There is an auto closure after 28 days.

Go to 'Clinical Correspondence' then select the document 'Referral Summary' you would like to view.