

Great North Care Record: Problems & Diagnosis

Scenario

This guide explains how to find Problems and Diagnosis information in Great North Care Record. For help understanding medical terminology use in these sections please refer to the NHS Health A to Z available here: [Health A to Z - NHS \(www.nhs.uk/conditions\)](http://www.nhs.uk/conditions).

Who shares Problems & Diagnosis data?

The following organisations share this information:

Organisation name	Where does it display in the record?
GP using EMIS	Problems List
GP using SystmOne	GP Records > Problems and Issues
Community service using EMIS	Problems List
Community service using SystmOne	Community > All items > Problems and Issues
Newcastle Upon Tyne Hospitals NHS FT	Problems List
South Tyneside & Sunderland NHS FT	Problems List
Sunderland City Council	Social Care
Cumberland Council	Problems List
Westmorland and Furness Council	Problems List

Problems List section

This section will show diagnosis and problem information from:

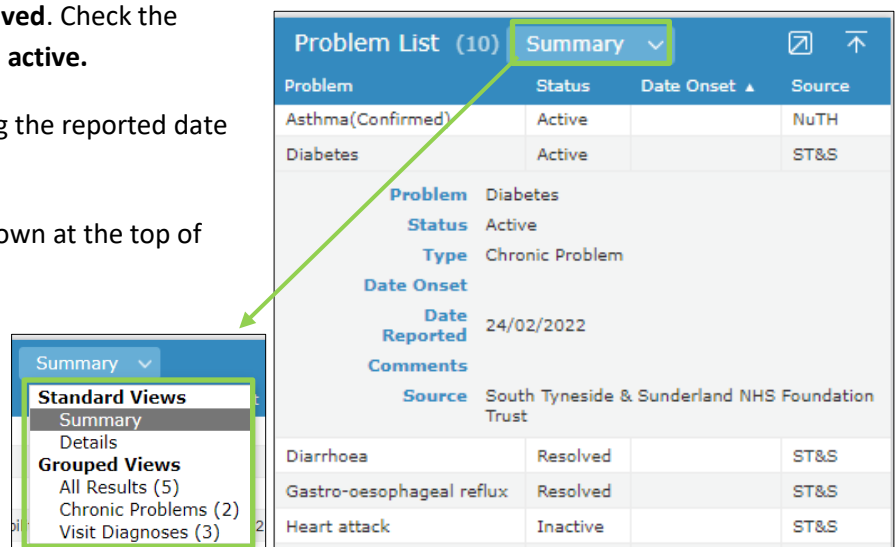
- GP using EMIS
- Cumberland Council
- Westmorland and Furness Council
- Community service using EMIS
- Newcastle Upon Tyne Hospitals NHS FT
- South Tyneside & Sunderland NHS FT

This section will show **all** problems or diagnoses that have been recorded in the source system, **including those that are marked as inactive or resolved**. Check the **status column** to find out if the problem is **active**.

Select a line to see the full details including the reported date and the source.

Different views are available in the drop down at the top of the panel.

The Details view includes additional information such as date recorded and associated comments.



The screenshot displays the 'Problem List (10)' interface. At the top, there is a dropdown menu set to 'Summary'. Below this is a table with columns: Problem, Status, Date Onset, and Source. The table lists several problems, including 'Asthma(Confirmed)', 'Diabetes', 'Diarrhoea', 'Gastro-oesophageal reflux', and 'Heart attack'. A green arrow points from the 'Diabetes' row to a detailed view of that problem. This detailed view shows: Problem: Diabetes, Status: Active, Type: Chronic Problem, Date Onset: (blank), Date Reported: 24/02/2022, Comments: (blank), and Source: South Tyneside & Sunderland NHS Foundation Trust. Below the detailed view, there is a smaller dropdown menu with options: Summary, Standard Views, Details, Grouped Views, All Results (5), Chronic Problems (2), and Visit Diagnoses (3).

GP Records section

This section will show diagnosis and problem information from:

- GP Providers using SystmOne

Select **'Problems and Issues'**.

Report Name	Performed by	Date Completed	Source
Administrative Items		30/11/2023 14:36:59 GMT	GC
Allergies and Adverse Reactions		30/11/2023 14:36:59 GMT	GC
Clinical Items		30/11/2023 14:36:58 GMT	GC
Encounters		30/11/2023 14:36:58 GMT	GC
Immunisations		30/11/2023 14:36:57 GMT	GC
Medications		30/11/2023 14:36:57 GMT	GC
Observations		30/11/2023 14:36:57 GMT	GC
Problems and Issues		30/11/2023 14:36:56 GMT	GC
Referrals		30/11/2023 14:36:56 GMT	GC
Summary		30/11/2023 14:36:56 GMT	GC

Problems and Issues
Section includes problem and summary items.

Active Problems and Issues
All relevant items

Start Date	Entry	Significance	Details
16 Jul 2019	Red eye (X75CR)		

Major Inactive Problems and Issues
All relevant items
No 'Major Inactive Problems and Issues' data is recorded for this patient.

Other Inactive Problems and Issues
All relevant items

Start Date	End Date	Entry	Significance	Details
24 Apr 2012	16 Jul 2019	Nairobi sheep disease (A6610)	Minor Episode	
24 Apr 2012	16 Jul 2019	Congenital elephantiasis (PH03.)	Minor Episode	

Community section

This section will show diagnosis and problem information from:

- Community Providers using SystmOne

Select **'All Views'** and then **scroll** to the **'Problems and Issues'** section.

If care has been provided by more than one community unit then each unit will have a separate report listed.

Report Name	Performed by	Date Completed	Source
All Views		22/03/2023 19:17:19 GMT	NP
All Views		22/03/2023 19:17:19 GMT	NPS
All Views		22/03/2023 19:17:19 GMT	NDNS

Problems and Issues
Section includes problem and summary items.

Active Problems and Issues
All relevant items

Start Date	Entry	Significance	Details
23 Mar 2018	Hypertension (XE0Ub)	Major Episode	
15 Dec 2016	Masked depression (X00SU)	Minor Episode	
15 Dec 2016	Type II diabetes mellitus with renal complications (C1090)	Major Episode	

Major Inactive Problems and Issues
All relevant items
No 'Major Inactive Problems and Issues' data is recorded for this patient.

Other Inactive Problems and Issues
All relevant items
No 'Other Inactive Problems and Issues' data is recorded for this patient.

Social Care section

This section will show diagnosis and problem information from:

- Sunderland City Council

Sunderland City Council records some information related to disabilities in the Social Care section of the record. These will be prefixed with (Disability). Select the record to view further details.

Report Name	Performed by	Date Completed	Source
(Alert) Actual Violent Behaviour		10/02/2022 17:36:12 GMT	SCC
(Alert) Behaviour - Behaviour		10/02/2022 17:36:12 GMT	SCC
(Disability) Learning		10/02/2022 17:36:12 GMT	SCC