

Great North Care Record: Referrals

Scenario

This guide explains how to find referrals in Great North Care Record.

Who shares Referrals?

The following organisations share data into this section:

Organisations name	Where does it display in the record?
GP using EMIS	Referrals section
Out of Hours service using EMIS	Referrals section
Community service using EMIS	Referrals section
Cumbria, Northumberland, Tyne and Wear NHS FT	Mental Health > CNTW Records > Open and Historic Referrals

Referrals section

This section will show referrals information from:

- GP using EMIS
- Out of Hours service using EMIS
- Community using EMIS

Referrals (38) Summary			
Referred From	Referred To	Initiated On	Source
Dr M A Westwood, General Medical Practitioner at The Village Green Surgery	Womens Health Team at Wallsend Primary Care Network	17/06/2020 01:00:00 BST	TVGS
Dr F J Riddle, General Medical Practitioner at The Village Green Surgery	Womens Health Team at Wallsend Primary Care Network	16/06/2020 01:00:00 BST	TVGS
Dr F J Riddle, General Medical Practitioner at The Village Green Surgery	Womens Health Team at Wallsend Primary Care Network	16/06/2020 01:00:00 BST	TVGS
Referred From	Dr F J Riddle, General Medical Practitioner at The Village Green Surgery		
Referred To	Womens Health Team at Wallsend Primary Care Network		
Specialty	Internal practice referral for intrauterine contraceptive device		
Team			
Reason	contraception		
Urgency	Routine		
Initiated On	16/06/2020 01:00:00 BST		
Source	The Village Green Surgery		

This information appears when the row is clicked on.

Mental Health section

This section will show Referrals from:

- CNTW

Select 'CNTW Records' and then select the 'Open and Historic Referrals' section.

The screenshot shows a software interface for a 'Mental Health (1) Summary' report. The report card displays the following information:

Report Name	Performed by	Date Completed	Source
CNTW Records (Mental Health, Learning Disability and Specialist Services)		23/03/2023 10:03:33 GMT	CNTW

Below the report card is a navigation bar with several tabs: Demographics, **Open and Historic Referrals**, Recent Progress Notes (last 20 notes), Upcoming & Recent Appointments, Events Timeline, Risks and Alerts, Allergies and Adverse Reactions, Mental Health Act Status, Inpatient Events, CPA, Care Plan, and Clinical. The 'Open and Historic Referrals' tab is selected, showing a table with the following data:

Speciality	Care Setting	Team	Date/Time Referral Received	Date/Time Referral Discharged	HCP Referred To	Contact
Adult Planned Care	Multidiscipline Team	Collingwood Court CMHT	28 Nov 2023 10:27		Sam Mole	Y
CYPs MH & LD	Multidiscipline Team	CAMHS ADHD West	29 Mar 2023 13:43	28 Nov 2023 10:26		N
Adult Planned Care	Multidiscipline Team	Collingwood Court CMHT	23 Jan 2022 15:31			Y
CYPs MH & LD	Multidiscipline Team	Sunderland CYPs	23 Mar 2020 10:30			Y