

# How to Access Great North Care Record in LiquidLogic (Westmorland and Furness Council and Cumberland Council)

## Scenario

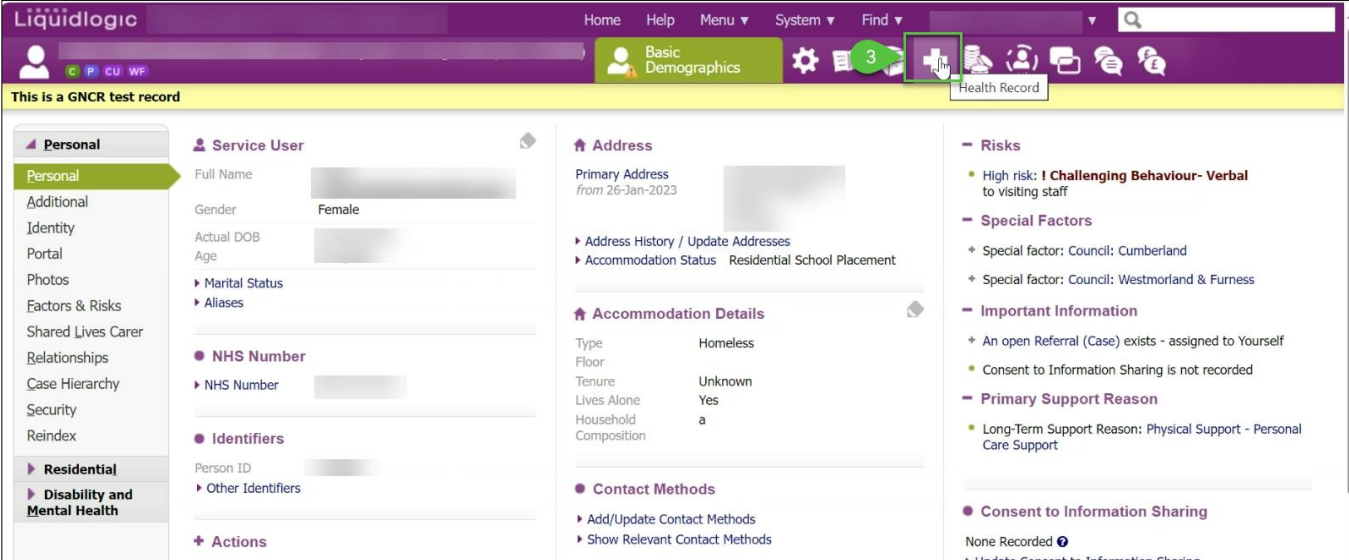
This guide shows you how to access Great North Care Record via LiquidLogic. This guide is specific to LiquidLogic used in Westmorland and Furness Council and Cumberland Council.

## Instructions

1. Open the client's record
2. Ensure the client has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the client's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. Select the 'Health Record' button



The screenshot shows the LiquidLogic interface for a patient record. The top navigation bar includes 'Home', 'Help', 'Menu', 'System', and 'Find'. A search bar is on the right. Below the navigation bar, there's a 'Basic Demographics' section. A green box highlights a button with a plus sign and a red '3' in a circle, labeled 'Health Record'. The main content area is divided into several sections: 'Personal' (with sub-sections like Service User, Address, Accommodation Details, Contact Methods), 'Risks', 'Special Factors', 'Important Information', 'Primary Support Reason', and 'Consent to Information Sharing'. The 'Personal' section is currently expanded.

#### 4. Select 'GNCR'

The screenshot displays the Liquidlogic patient record interface for Sarah Jordan-Testpatient. The interface includes a top navigation bar with 'Liquidlogic' branding and a search bar. A yellow banner at the top states 'This is a GNCR test record'. The left-hand navigation menu lists various categories, with 'GNCR' highlighted in green and a red circle containing the number '4' next to it. The main content area shows patient details (NHS No 485 337 9371, Gender F, Born 21/08/1984 (40y)) and a list of data sources with their connectivity status (e.g., BadgerNet 0%, EMIS CRV-1 0%, etc.). Below this, there are filters for Timeframe, Results, Layout, Sources, and Encounters, all set to 'All Records' or 'Automatic'. A 'Page Search' field and a 'Reset' button are also visible. A disclaimer is present, stating that the data is aggregated and intended for patient care only. At the bottom, there are sections for 'Clinical Correspondence', 'Problem List', and 'Blood Sciences', each with a count of zero records.