

How to Access Great North Care Record in Mosaic

Scenario

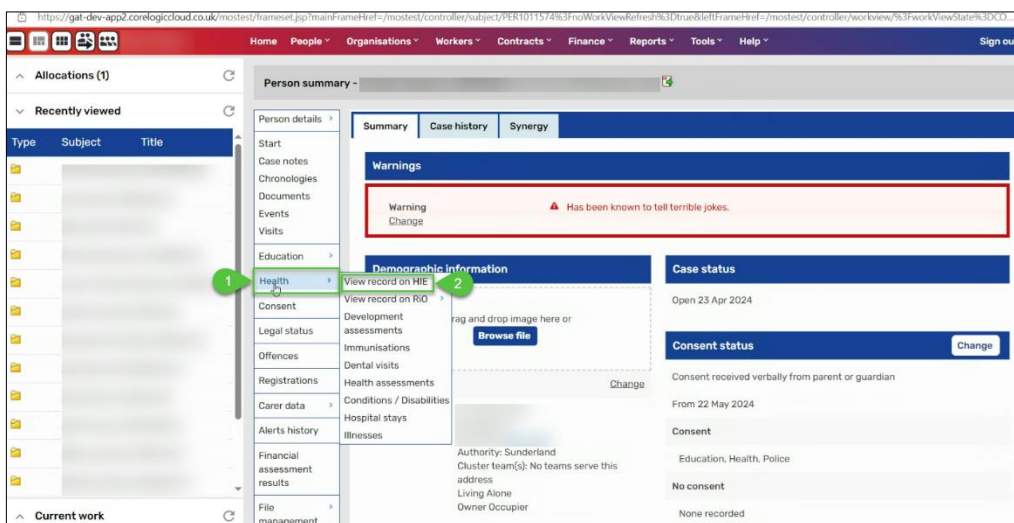
This guide shows you how to access Great North Care Record via Mosaic. This system is used by Gateshead Council.

Instructions

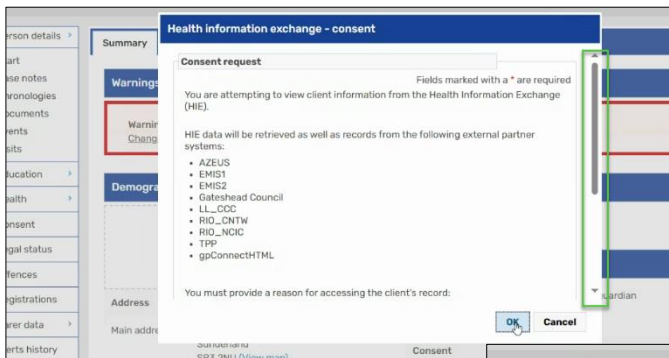
1. Open a patient case record
2. Ensure the patient has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the patient's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. Go to 'Health' then select 'View record on HIE'



4. A 'Health information exchange – consent' box will appear. If you scroll down, there will be a 'Consent Request' box which will allow you to select 'Consent Granted'. Then press 'OK'. When you press OK, the Great North Care Record will load.



Please note: You do not need to ask for consent, this is just a function within Mosaic.

