

# Great North Care Record: Problems & Diagnosis

## Scenario

This guide explains how to find Problems and Diagnosis information in Great North Care Record. For help understanding medical terminology use in these sections please refer to the NHS Health A to Z available here: [Health A to Z - NHS \(www.nhs.uk/conditions\)](http://www.nhs.uk/conditions).

## Who shares Problems & Diagnosis data?

The following organisations share this information:

Organisation name	Where does it display in the record?
GP using EMIS	Problems List
GP using SystmOne	GP Records > Problems and Issues
Community service using EMIS	Problems List
Community service using SystmOne	Community > All items > Problems and Issues
Newcastle Upon Tyne Hospitals NHS FT	Problems List
South Tyneside & Sunderland NHS FT	Problems List
Sunderland City Council	Social Care

## Problems List section

This section will show diagnosis and problem information from:

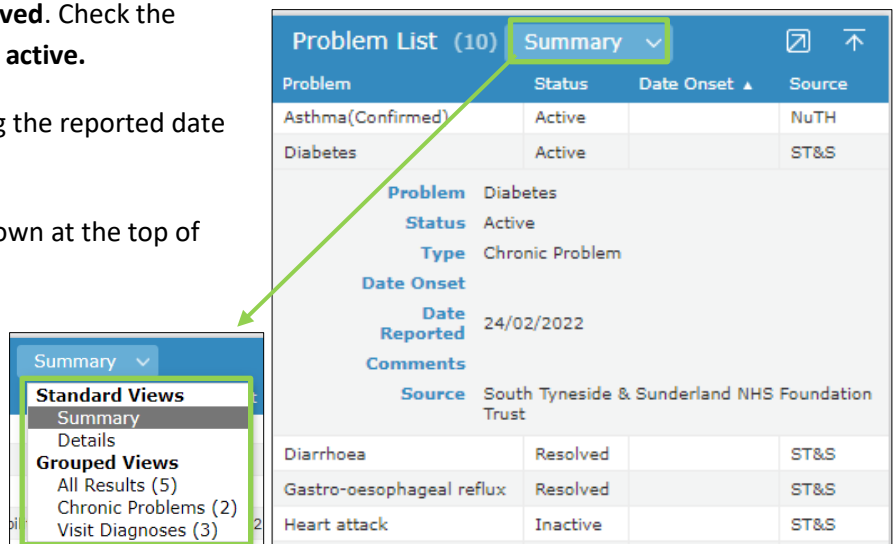
- GP using EMIS
- Community service using EMIS
- Newcastle Upon Tyne Hospitals NHS FT
- South Tyneside & Sunderland NHS FT

This section will show **all** problems or diagnoses that have been recorded in the source system, **including those that are marked as inactive or resolved**. Check the **status column** to find out if the problem is **active**.

Select a line to see the full details including the reported date and the source.

Different views are available in the drop down at the top of the panel.

The Details view includes additional information such as date recorded and associated comments.



Problem	Status	Date Onset	Source
Asthma(Confirmed)	Active		NuTH
Diabetes	Active		ST&S
Diarrhoea	Resolved		ST&S
Gastro-oesophageal reflux	Resolved		ST&S
Heart attack	Inactive		ST&S

**Problem Details:**

- Problem: Diabetes
- Status: Active
- Type: Chronic Problem
- Date Onset: 24/02/2022
- Date Reported: 24/02/2022
- Comments:
- Source: South Tyneside & Sunderland NHS Foundation Trust

**Standard Views:**

- Summary
- Details
- Grouped Views
  - All Results (5)
  - Chronic Problems (2)
  - Visit Diagnoses (3)

## GP Records section

This section will show diagnosis and problem information from:

- GP Providers using SystmOne

Select 'Problems and Issues'.

Report Name	Performed by	Date Completed	Source
<a href="#">Administrative Items</a>		30/11/2023 14:36:59 GMT	GC
<a href="#">Allergies and Adverse Reactions</a>		30/11/2023 14:36:59 GMT	GC
<a href="#">Clinical Items</a>		30/11/2023 14:36:58 GMT	GC
<a href="#">Encounters</a>		30/11/2023 14:36:58 GMT	GC
<a href="#">Immunisations</a>		30/11/2023 14:36:57 GMT	GC
<a href="#">Medications</a>		30/11/2023 14:36:57 GMT	GC
<a href="#">Observations</a>		30/11/2023 14:36:57 GMT	GC
<a href="#">Problems and Issues</a>		30/11/2023 14:36:56 GMT	GC
<a href="#">Referrals</a>		30/11/2023 14:36:56 GMT	GC
<a href="#">Summary</a>		30/11/2023 14:36:56 GMT	GC

**Problems and Issues**  
Section includes problem and summary items.

**Active Problems and Issues**  
All relevant items

Start Date	Entry	Significance	Details
16 Jul 2019	Red eye (X75CR)		

**Major Inactive Problems and Issues**  
All relevant items  
No 'Major Inactive Problems and Issues' data is recorded for this patient.

**Other Inactive Problems and Issues**  
All relevant items

Start Date	End Date	Entry	Significance	Details
24 Apr 2012	16 Jul 2019	Nairobi sheep disease (A6610)	Minor Episode	
24 Apr 2012	16 Jul 2019	Congenital elephantiasis (PH03.)	Minor Episode	

## Community section

This section will show diagnosis and problem information from:

- Community Providers using SystmOne

Select 'All Views' and then **scroll** to the 'Problems and Issues' section.

If care has been provided by more than one community unit then each unit will have a separate report listed.

Report Name	Performed by	Date Completed	Source
<a href="#">All Views</a>		22/03/2023 19:17:19 GMT	NP
<a href="#">All Views</a>		22/03/2023 19:17:19 GMT	NPS
<a href="#">All Views</a>		22/03/2023 19:17:19 GMT	NDNS

**Problems and Issues**  
Section includes problem and summary items.

**Active Problems and Issues**  
All relevant items

Start Date	Entry	Significance	Details
23 Mar 2018	Hypertension (XE0Ub)	Major Episode	
15 Dec 2016	Masked depression (X00SU)	Minor Episode	
15 Dec 2016	Type II diabetes mellitus with renal complications (C1090)	Major Episode	

**Major Inactive Problems and Issues**  
All relevant items  
No 'Major Inactive Problems and Issues' data is recorded for this patient.

**Other Inactive Problems and Issues**  
All relevant items  
No 'Other Inactive Problems and Issues' data is recorded for this patient.

## Social Care section

This section will show diagnosis and problem information from:

- Sunderland City Council

Sunderland City Council records some information related to disabilities in the Social Care section of the record. These will be prefixed with (Disability). Select the record to view further details.

Report Name	Performed by	Date Completed	Source
<a href="#">(Alert) Actual Violent Behaviour</a>		10/02/2022 17:36:12 GMT	SCC
<a href="#">(Alert) Behaviour - Behaviour</a>		10/02/2022 17:36:12 GMT	SCC
<a href="#">(Disability) Learning</a>		10/02/2022 17:36:12 GMT	SCC