

# How to Access Great North Care Record in LiquidLogic (South Tyneside)

## Scenario

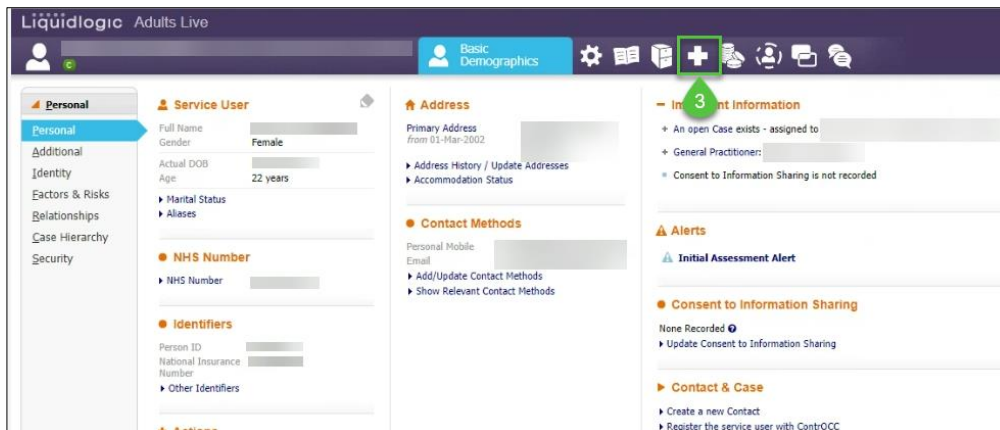
This guide shows you how to access Great North Care Record via LiquidLogic. This guide is specific to LiquidLogic used in South Tyneside Council.

## Instructions

1. Open the client's record
2. Ensure the client has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the client's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. Select the 'Health Record' button



4. Select 'GNCR'

