

How to Access Great North Care Record in OneView

Scenario

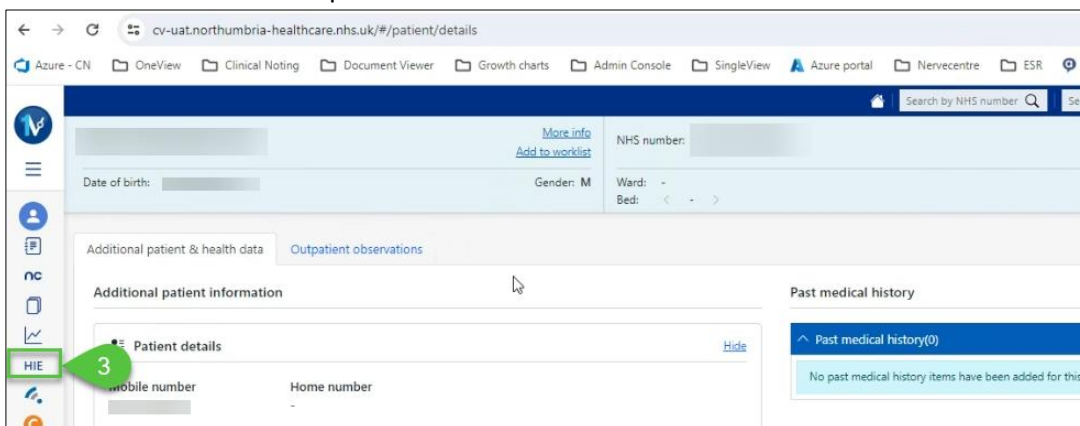
This guide shows you how to access Great North Care Record via OneView. This guide is specific to OneView used in Northumbria Health NHS Foundation Trust.

Instructions

1. Open a patient record
2. Ensure the patient has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the patient's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. Select 'HIE' from the panel on the left-hand side.



4. A pop up will appear, please read then press 'continue' once you press continue the GNCR will load.

