

How to Access the Great North Care Record in eRecord/PowerChart (NuTH)

Scenario

This guide shows you how to access Great North Care Record via eRecord/PowerChart. This system is used in Newcastle upon Tyne Hospitals NHS Foundation Trust.

Instructions

1. Open a patient record in PowerChart
2. Ensure the patient has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the patient's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. Select **Regional Patient Record** in the main menu

NOTE: Depending on your access level you may need to scroll down on the main menu

4. Alternatively, select **'Record'** from the menu across the top of the screen and then **'Regional Patient Records'**

