

How to Access Great North Care Record in SystmOne

Scenario

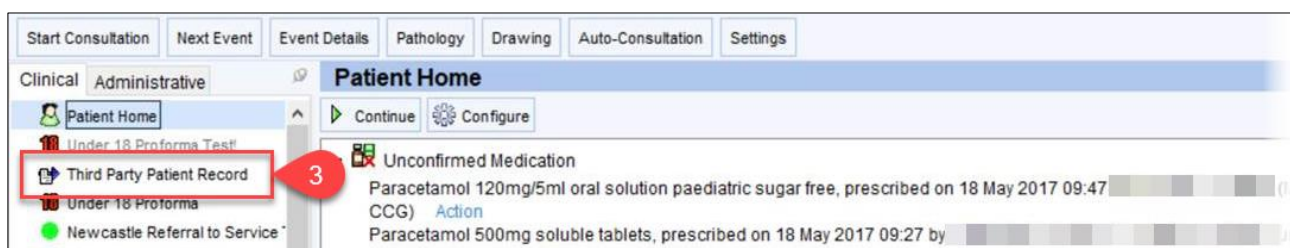
This guide shows you how to access Great North Care Record via SystmOne. This system is used by GP and Community services across the region.

Instructions

1. Open a patient record
2. Ensure the patient has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the patient's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. In the Clinical Menu, select **Third Party Patient Record**:



4. Select **Check for Records**:



5. Cerner HIE will display. Select **View**:

