

How to Access Great North Care Record in Rio (CNTW)

Scenario

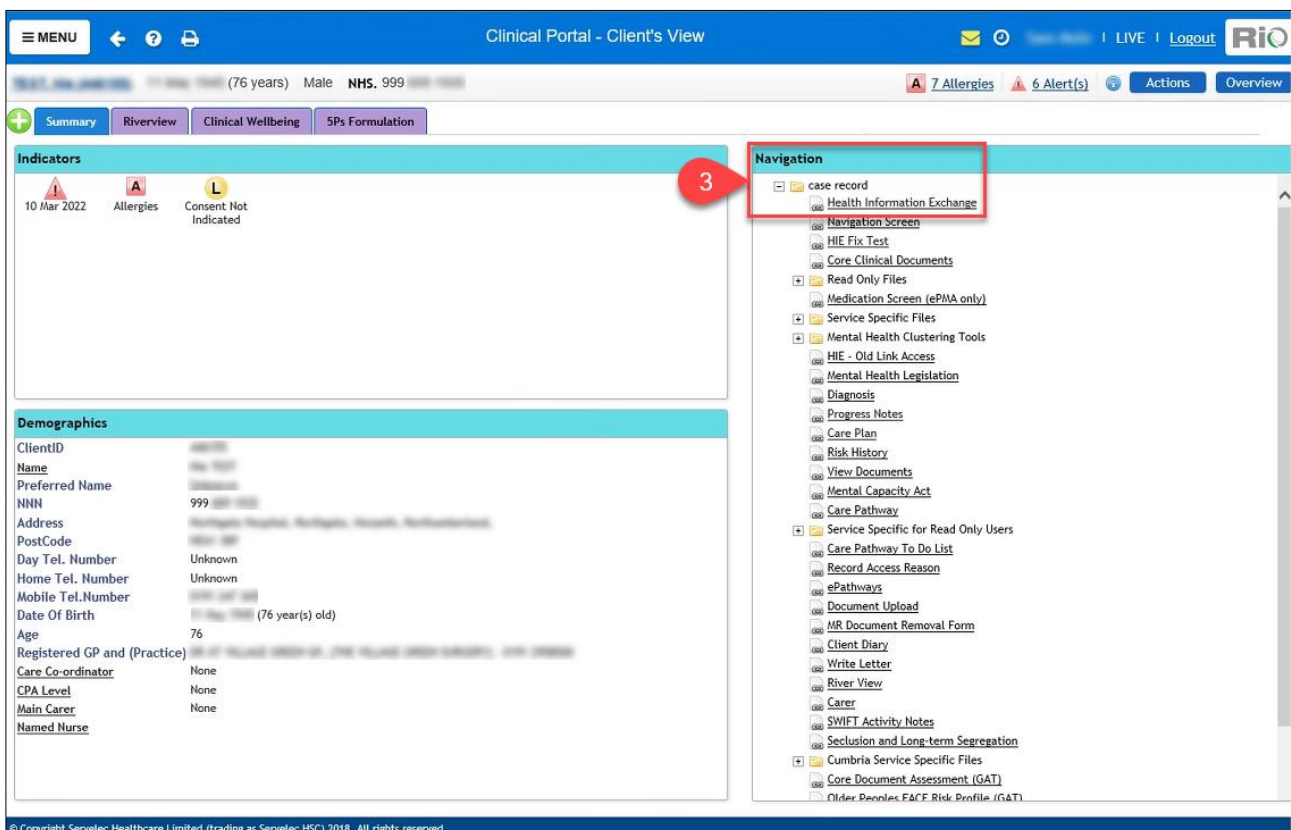
This guide shows you how to access Great North Care Record via Rio. This guide is specific to Rio used in Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust.

Instructions

1. Open a client record
2. Ensure the client has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the client's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. In the Navigation panel, select Health Information Exchange



The screenshot displays the 'Clinical Portal - Client's View' in the Rio system. At the top, there's a header with 'MENU', navigation icons, and user status ('LIVE | Logout'). Below the header, the client's basic information is shown: (76 years) Male, NHS. 999. A red box highlights the 'Navigation' panel on the right side of the screen. Within this panel, the 'Health Information Exchange' option is selected and highlighted with a red circle containing the number 3. The main content area shows 'Indicators' (Allergies, Consent Not Indicated) and 'Demographics' (ClientID, Name, Preferred Name, NNN, Address, PostCode, Day Tel. Number, Home Tel. Number, Mobile Tel. Number, Date Of Birth, Age, Registered GP and (Practice), Care Co-ordinator, CPA Level, Main Carer, Named Nurse).