

How to Access Great North Care Record in LiquidLogic (Sunderland)

Scenario

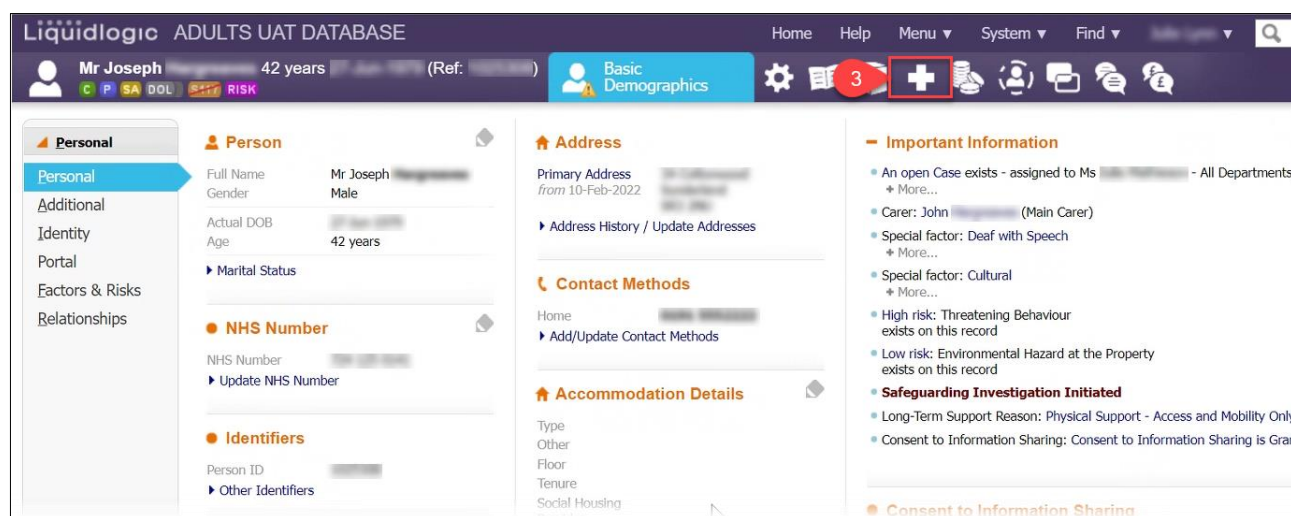
This guide shows you how to access Great North Care Record via LiquidLogic. This guide is specific to LiquidLogic used in Sunderland City Council.

Instructions

1. Open the client's record
2. Ensure the client has a confirmed/actual date of birth and an NHS number recorded. GNCR uses these details to find the client's shared record. If these details are missing or incorrect the error below will be displayed by GNCR:

No records are available for this patient/service user from their care providers within the time period that the Health Information Exchange (HIE) has been available or this patient/service user has requested that their records are not made available.

3. Select the 'Health Record' button



The screenshot shows the 'Liquidlogic ADULTS UAT DATABASE' interface. At the top, there's a navigation bar with 'Home', 'Help', 'Menu', 'System', 'Find', and a search icon. Below this, the user profile for 'Mr Joseph' (42 years) is displayed. The 'Basic Demographics' tab is active. On the left, a sidebar lists various sections: Personal, Additional, Identity, Portal, Factors & Risks, and Relationships. The main content area shows details for 'Mr Joseph', including Full Name, Gender, Actual DOB, Age, Marital Status, NHS Number, and Identifiers. On the right, there's a section for 'Important Information' with various alerts and status indicators. A red box highlights the 'Health Record' button in the top navigation bar, and a red circle with the number '3' is placed next to it.

4. Select 'Cerner Health'



The screenshot shows the 'Liquidlogic ADULTS UAT DATABASE' interface with the 'Health Record' tab selected. The top navigation bar now includes a 'Health Record' button. The main content area displays various health-related sections: 'Health Overview', 'Recent Hospital Admissions', 'Recent Discharge Notifications', 'Recent Diagnoses', 'Recent Injuries', and 'Recent Medication'. On the left sidebar, the 'Cerner Health' option is highlighted with a red box, and a red circle with the number '4' is placed next to it.