

Appointment summary

Scenario

This guide explains the Appointment Summary screens for the My GNCR service. If the appointment has been changed or cancelled, or if a change or cancellation has been requested the summary will update to reflect this.

This guide also shows the corresponding locations within the Management Portal for the data shown in the summary.

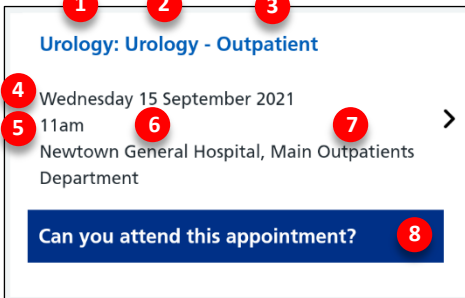
Management Portal	In App	Sent in appointment message
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Overview

In the Upcoming Appointments list or the Past appointments list the appointments will display as a summary containing the key details. To view the full details the user clicks the summary panel.

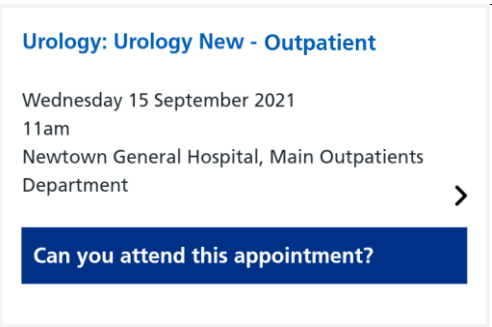
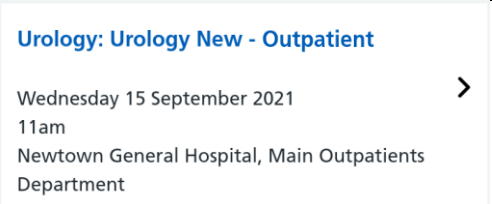
The details in the summary are as follows:

1	Speciality	Department > Speciality
2	Service Name	Appointment Type > Service Name
3	Encounter Type	Sent in appointment message
4	Date	Sent in appointment message
5	Time	Sent in appointment message
6	Site	Site > Label
7	Location	Location > Label
8	Banner	In App



Variations

The Appointment summary is changed if the appointment has been changed or cancelled, or if a change or cancellation has been requested.

New Appointment	
Patient has confirmed they can attend (no banner)	

<p>Patient has requested to reschedule</p>	<p>Urology: Urology New - Outpatient</p> <p>Wednesday 15 September 2021 11am Newtown General Hospital, Main Outpatients Department ></p> <p>You have informed your care provider that this appointment is not suitable.</p>
<p>Patient has requested to cancel</p>	<p>Urology: Urology New - Outpatient</p> <p>Wednesday 15 September 2021 11am Newtown General Hospital, Main Outpatients Department ></p> <p>You have informed your care provider that you no longer need this appointment.</p>
<p>Care provider has changed the appointment</p>	<p>YOUR CARE PROVIDER HAS MADE A CHANGE TO YOUR APPOINTMENT.</p> <p>Urology: Urology New - Outpatient</p> <p>Wednesday 15 September 2021 11am Newtown General Hospital, Main Outpatients Department ></p> <p>Can you attend this appointment?</p>
<p>Care provider has cancelled the appointment</p>	<p>YOUR CARE PROVIDER HAS CANCELLED THIS APPOINTMENT.</p> <p>Urology: Urology - Outpatient</p> <p>Wednesday 15 September 2021 11am Newtown General Hospital, Main Outpatients Department ></p> <p>Please confirm you are aware of this cancellation</p>