

# Appointments list

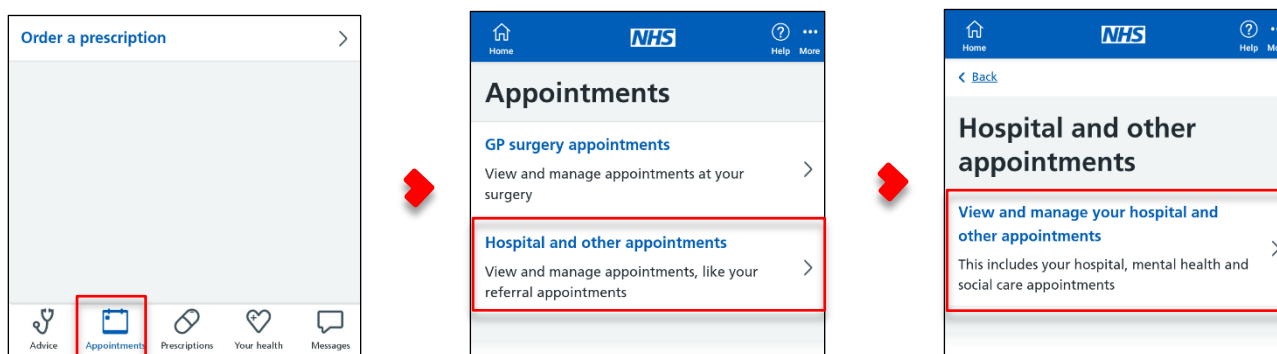
## Scenario

This guide explains the functionality within the Appointments section the My GNCR service.

## Appointments

The appointments section displays all of the patient's upcoming appointments. A link is provided at the bottom of the section for past appointments.

To access the My GNCR appointments section follow these steps within the NHS App:



1. If the patient has **new appointment(s)** or **updated appointment(s)** a banner will display at the top informing the patient. The patient can click this banner to filter the list just to appointments that require attention.
2. **Search Filters** - filters can be applied for date range, site, NHS Department and clinical service. You can also change the sort order (newest to oldest, oldest to newest).
3. **Upcoming Appointments** list. All future appointments will display here.
4. **Appointment summary**. A summary of the appointment details are shown.
5. For a new or updated appointment the **'Can you attend this appointment?'** banner is shown. Depending on the status of the appointment the banner will change.
6. **Past Appointments** list. Select to view all past appointments.
7. **How do I manage my appointments link**. This links to an in app help screen. The content of the page is set at a global level in the Management Portal.

