



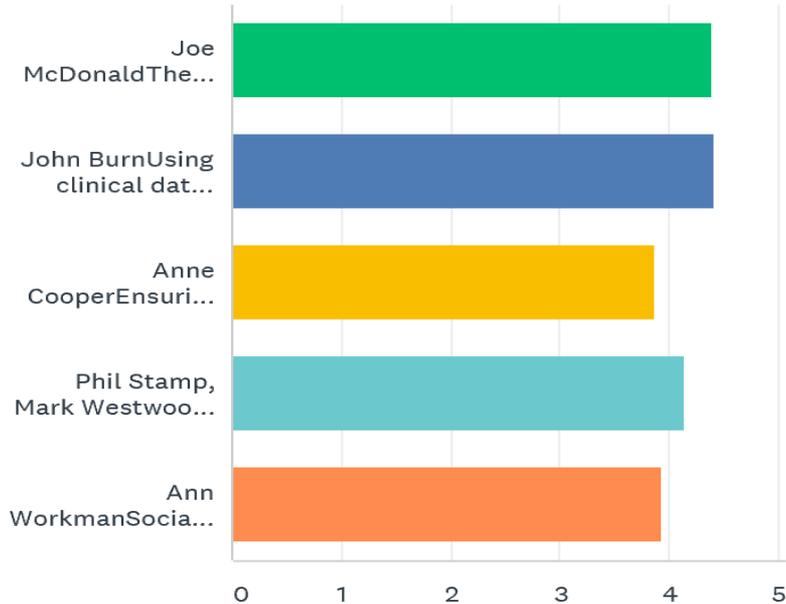
Delegate feedback Great North Care Record Network November 2017



Survey headlines

- 59 responses from 290 delegates, speakers, exhibitors and workshop presenters
- 20% response rate
- Speakers and panel sessions rated highly with most delegates
- Below are a selection of comments and suggestions on how we can improve for the next network event
- All but one respondent wanted us to continue with face to face meetings
- 60% of respondents wanted two face to face meetings a year. 20% wanted three and 20% wanted one
- We also received some very constructive feedback on issues with disabled access to the venue

How interesting did you find the presentations? (one being least interesting, five being very interesting).

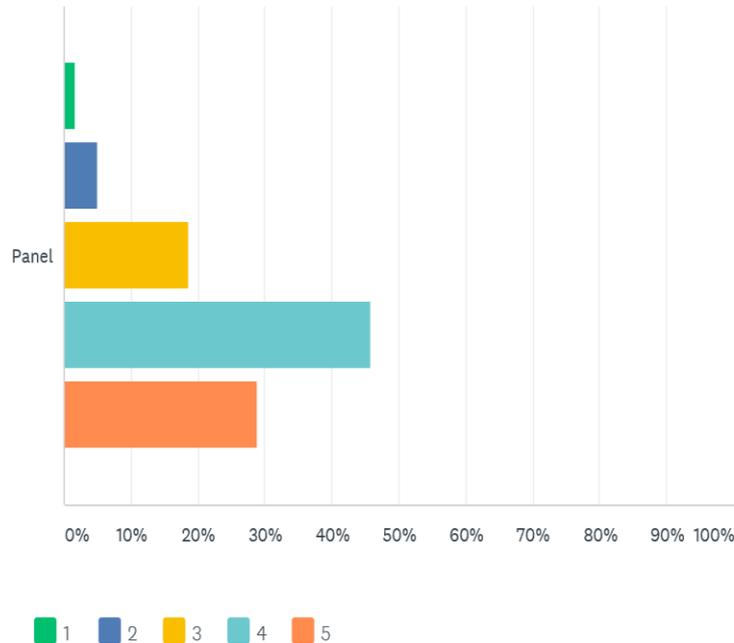


"Very health centric - would have liked to have heard a wider appreciation of how the agenda impacts on people and their social care needs - people are not just patients."

"Contextualising the use of data, e.g. the warfarin story is very powerful."

"I found Anne Cooper and Jo McDonalds closing remarks most enthusing and interesting"

How interesting did you find the panel session (one being least interesting, five being very interesting)



"Very interesting, openness and transparency very welcomed."

"Excellent to see a united panel of North East Chief Execs working together for the same goal, all from very different organisations with different challenges and perspectives. ."

"Went on a bit too long. There was a lot of 'wow thanks for being here', that kind of hero worshipping potentiates the culture of top down leadership. Would have been better if a group of patients were on the stage and CEOs answered to them ."

What did you like best about the network meeting?

"Seeing the bigger picture of the region digital strategy."

"The opportunity to understand more fully how the GNCR could potentially impact in different settings."

"Sense of regional collaboration and networking."

"Important networking. Useful insight into patient consent."

"The table discussion."

"Receiving more info on GNCR and good to see Trust CEs all on board and united."

"getting to find out about the plans and work so far about the great north care record ."

"Interesting and important information sharing event for a project that is a necessity for NHS to move forward for patient care, research and information sharing."

"Impressed by the numbers - met some interesting people on my table."

"Interaction, table discussions, energy."

"Good format, questions and answers, lots of useful information."

What did you like least about the event?

"Some assumption that everyone was up to speed with the GNCR agenda."

"I thought that more patients might have enjoyed the opportunity of attending the event."

"Too health focussed."

"There were so many acronyms used that I spent a lot of time on my phone trying to google what they stood for.."

"Not enough time to view the suppliers information."

"Very little detail of where we were with it. Better if there was details of how as a clinician at NUTH, how I can (or cannot) use MIG. The audience was not left with any action of how they can push this forward and in what direction and what timelines are given."

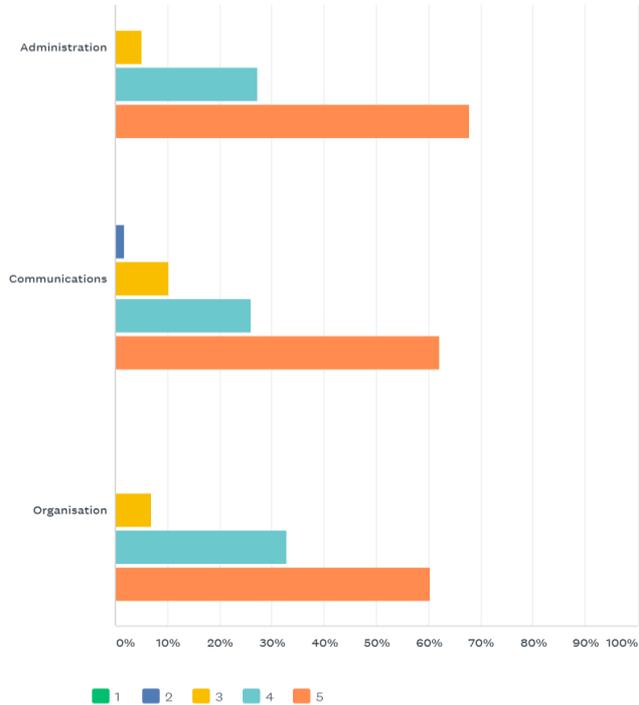
"I found the references to "Great North Care Record" and "MIG" a little confusing, until someone on my table was able to explain the relationship."

"Perhaps rotate locations around the patch for future meetings?"

"Next real steps for GNCR need to be clear."

"The workshops were a bit confusing."

How do you rate the administration, communications and organisation of this network meeting? (one being poor, five being excellent).



If you have any additional projects/topics you would like to hear more about, or add to future agendas

- General Data Protection Regulations
- More about collaborative tools e.g. Discourse
- Demonstration on how FHIR messages or ITI messages from one of the Global Digital Exemplar (GDE) sites
- Local Authority integration
- Engagement with young people on citizen held data
- Collaboration between healthcare and academia
- Specific points of contact in every trust
- What does it mean for research